

## *Terms and Conditions*

- The below mentioned terms and conditions are the underlying mandate based on which, the user would be able to access the services in relation to purchase / sale / redemption of Digital-Gold offered by Augmont Enterprises Pvt. Ltd. ("Augmont").
- EPX Uptech Private Limited is acting as the facilitator for Augmont (the digital gold supplier). The company EPX Uptech Private Limited or any of its affiliates do not own any Gold products of their own nor does the company or its affiliates transact (sell / purchase/accept gold products) on their own accord.
- UPSTOX is the registered brand of RKSV Securities India Pvt. Ltd. which is the provider of a web & mobile app, through which users can access UPSTOX GOLD transaction facility.
- User means a person who transacts or intends to transact in Digital-Gold through EPX Uptech Private Limited with Augmont. The Purchase or sale transaction taken would be considered as a bilateral transaction between the user and Augmont.
- Digital-Gold means a quantity or fraction thereof of gold offered by Augmont
- Gold Wallet means the virtual wallet maintained by Augmont where the Digital Gold balance shall be displayed for the user. The Gold Wallet can be accessed by the user on the Upstox mobile/web app.
- By virtue of this T&C, the user grants his consent to EPX Uptech Private Limited to call for its KYC details from Upstox and to share such details with Augmont in relation to providing these services to the user.
- The user accepts that they shall be responsible for entering the correct details when initiating a transaction for the purchase of Digital-Gold. In no case shall EPX Uptech Private Limited or any of its affiliates be held liable for any erroneous transactions incurred, arising out of or relating to the user entering the wrong details during any transaction.
- EPX Uptech Private Limited is responsible for only communicating the transaction requests of the user to Augmont and facilitating the payment for the purchase of Digital-Gold. All subsequent activities, including but not limited to, credit/refund of Digital-Gold in the user's Gold Wallet, delivery of Digital-Gold, sending acknowledgement, resolution of complaints regarding quality or quantity of Digital-Gold etc., will be carried out by Augmont. EPX Uptech Private Limited or any of its affiliates shall not be responsible for any of the above mentioned activities of Augmont and does not make any representation, warranty or undertaking in respect of such activities or the service levels of Augmont in relation to such requests. EPX Uptech Private Limited shall not be responsible for Augmont's products, goods, services and offers.
- The user acknowledges that there may be delays or deficiencies or defaults by Augmont, for which EPX Uptech Private Limited or any of its affiliates cannot and do not accept any liability.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, offer or solicitation to sell/purchase any products/services of Augmont.
- EPX Uptech Private Limited expressly disclaims any liability to any person, in respect of anything done or omitted to be done by any such person by placing reliance upon the contents showcased for Digital-Gold on online trading platform.
- The information provided herein is provided by 'Augmont' and has been provided to EPX Uptech Private limited for showcasing on its digital channels for general understanding and information. EPX Uptech Private limited or any of its affiliates holds no responsibility for the accuracy of the information provided by Augmont.
- This facility is available for Indian residents only.

By EPX UPTECH PRIVATE LIMITED

- In connection with Digital-Gold, I hereby acknowledge and agree to the following:
  - I give my consent to Augmont to debit or credit the designated bank account held in my name in a manner consistent with the transaction being executed.
  - I hereby expressly give consent to, and direct, EPX Uptech Private Limited to process the transaction with respect to the Digi-Gold.
  - I hereby give my consent to EPX Uptech Private limited to disclose my name, registered mobile number, E-mail ID, pin code of my registered address or any other details as may be required and which is available with Upstox to Augmont for the purpose of utilizing the services/goods offered by Augmont.
  - I hereby give consent to Augmont to contact me from time to time in relation to the services/goods offered by Augmont.
  - I hereby authorize EPX Uptech Private Limited to share my PAN card and any other details available with Upstox to 'Augmont' if need arises for any regulatory reporting requirements as per the prevailing KYC norms for Digital-Gold.
  - I hereby acknowledge that I shall be responsible for all taxes, tariff and duties as may be applicable while dealing with Digital-Gold including redemption.
  - I hereby acknowledge that dealing in Digital-Gold involves a degree of risk and I am dealing in the product by understanding my risk appetite and financial objectives.
  - I hereby represent and warrant that the T&C's for the Digital-Gold services are valid and binding on me.
  - EPX Uptech Private limited or any of its affiliates shall not be responsible for delay/non Receipt of the Digital-Gold balance or delivery of the Digital-Gold.
  - EPX Uptech Private limited or any of its affiliates shall not be responsible for any incorrect information with respect to the Digital-Gold available on digital channels.
  - I understand that Digi-Gold is not an exchange-traded product and is not regulated by SEBI, hence Exchanges' and SEBI's grievance mechanism will not be available to me. For resolution of complaint, I will follow grievance resolution matrix of Augmont.

Terms and Condition of Augmont - <https://www.bullionindia.in/terms-and-conditions>